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APPLICANTS Philip A. Flock	en, Denver, CO;							
This applicatio ** FOREIGN APPLIC	**************************************							·
Foreign Priority claimed 35 USC 119 (a-d) conditions met yes no Met after Allowance Verified and Acknowledged Examiner's Signature Initials			STATE OR COUNTRY CO			CL	TAL AIMS 15	INDEPENDENT CLAIMS 3
ADDRESS HEWLETT-PACKARI Intellectual Property A P.O. Box 272400 Fort Collins, CO8052	D COMPANY Administration							
TITLE Tiered multi-source so	oftware support using autom	ated diagnost	ic-data transfe	rs				
RECEIVED No	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:				All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			